



Water Operator Intermediate

FLSA Status: *Non-exempt*
Union Status: *AFSCME*
Salary Range: *105*
Safety Sensitive: *No*

General Definition of Work

The Water Operator Intermediate performs operation and maintenance tasks throughout all water treatment facilities. Incumbents of this position focus on the advanced and/or conventional water treatment operations and may be required to perform repetitive duties and other job assignments required for regulatory compliance and operational efficiency.

Supervision Received

Works under the general direction or general supervision, depending on the level of NMED certification, of an assigned supervisor in a 24/7/365 environment.

Supervision Exercised

None.

Qualification Requirements

To perform this job successfully, an individual must be able to perform each essential function satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. A position may not include all of the duties listed and the listed examples are not an exhaustive list of the duties that may be found in a position of this class.

Essential Functions

- Operates all water treatment facilities, including raw and finished water pumping and conveyance systems chemical feed systems, pre-treatment, conventional and advanced treatment processes, and residual process facilities.
- Controls and monitors process operations by means of the Supervisory Control and Data Acquisition (SCADA) system and/or control panels and meters; records readings; and makes accurate shift log entries.
- Assists in periodic facility security and safety inspections.
- Starts, stops and adjusts equipment to control processes and adjust flows; perform process testing, interpret equipment readings and laboratory data and report findings and recommendations to the Lead Operator or Operational Supervisor, as appropriate.
- Monitors and reports all operational, staff and/or contractor activities are occurring during assigned shift to the Lead Operator or Operator Supervisor, as appropriate; and assists in ensuring compliance with regulatory and facility procedures.
- Collects samples; performs laboratory tests and records results using approved laboratory methods; assists in complying with federal and state drinking water regulations.
- Performs and documents minor preventive maintenance work orders on plant equipment and buildings; exercises and lubricates equipment, and reports maintenance recommendations to the supervisor in charge.
- May assist maintenance staff in rebuilding pumps, motors, and other plant equipment, as necessary.
- Tests and adjusts process equipment to optimize performance and comply with regulatory requirements.
- Performs housekeeping duties on facility work areas, including the administration building, process basins, pump stations, grounds, equipment, etc.
- Assists in the preparation and revision of standard operating, safety, and regulatory compliance procedures.
- May work with and/or collaborate with other staff on assignments necessary to achieve the goals and objectives of the organization.

Knowledge, Skills, and Abilities

- Attention to Detail – Ability to be thorough when performing work and conscientious about attending to detail.
- Customer Service – Ability to interact with customers in a friendly and professional manner, ability to work to resolve issues quickly and effectively, and is knowledgeable about products and services.
- Deciding and Initiating Action – Takes responsibility for actions, projects and people; makes quick, clear decisions which may include tough choices, after considering risks.
- Decision Making – Specifies goals and obstacles to achieving those goals, generates alternatives, considers risks, and evaluates and chooses the best alternative in order to make a determination, draw conclusions, or solve a problem.
- Delivering Results – Ability to set high standards for quality, quantity, and timelines. Focuses on customer needs and satisfaction. Consistently achieves project goals.
- Interpersonal Skills – Ability to show understanding, respect, friendliness, courtesy, tact, empathy, cooperation, concern, and politeness to others and relate well to different people from varied backgrounds and different situations.
- Learning – Uses efficient learning techniques to acquire and apply new knowledge and skills; uses training, feedback, or other opportunities for self-learning and development.
- Mathematical Reasoning – Solves practical problems by choosing appropriately from a variety of mathematical and statistical techniques.
- Planning and Evaluating – Organizes work, sets priorities, determines resource requirements, determines short or long-term goals and strategies to achieve them, coordinates with other organizations or parts of an organization, monitors progress, and evaluates outcomes.
- Reading – Understands and interprets written material, including technical material, rules, regulations, instructions, reports, charts, graphs, or tables; applies what is learned from written material to specific situations.
- Resilience – Deals effectively with pressure; remains optimistic and persistent, even under adversity. Recovers quickly from setbacks.
- Teaching Others – Helps others learn through formal or informal methods; provides resources to help teach others; acts as a mentor.
- Thinking Strategically – Thinks strategically and promotes best practices and leading-edge ideas.
- Writing – Writes in a clear, concise, and organized manner for the intended audience.
- Written Communication – Composes, reviews, edits, and issues written materials for diverse audiences and communicates purpose in a succinct and organized manner that is appropriate for context, time, and place.

Education Requirement

High School Diploma

Experience Requirement

Two (2) years of training and/or experience in the operation and maintenance of advanced, complex water treatment facilities.

Education and Experience Equivalency

One (1) year of the appropriate type and level of experience may be substituted for each required year of post-high school education. Additional appropriate education may be substituted for the minimum experience requirements.

Licensure and Certifications

- Must possess a valid driver's license.
- NMED Level II Water Systems Operator Certification.

Special Requirements

- Obtain and maintain a City of Santa Fe driving permit within three (3) months of hire.
- Must pass WorkKeys™ skill assessment as a prerequisite for consideration for interview.
- Must pass a pre-employment physical exam prior to employment.
- Must be able to comply with a respirator and other PPE requirements.
- Maybe called out in emergency situations.

- When contacted, the employee is expected to report to work unless there are special non-recurring circumstances, regardless of the location of the employee's residence.
- Must be available for 24-hour emergency stand-by duties when required.
- Must have a telephone in the employee's residence or be available by an equally effective means of communication

Physical Requirements

- May be required to use an oxygen monitor in designated areas.
- May be subject to cuts, bruises, punctures, burns, broken bones, insect and/or snake bites.
- Work is strenuous and may require extended periods of walking, standing, lifting up to 50 pounds, carrying, bending, stooping, kneeling, crouching, reaching above the head and shoulders.
- May be required to enter and work in confined spaces and climb ladders.
- Requires speaking or hearing and using hands to finger, handle or feel, requires sitting, or crawling, reaching with hands and arms and lifting.
- Standard vision requirements.
- Vocal communication is required for expressing or exchanging ideas by means of the spoken word and conveying detailed or important instructions to others accurately, loudly or quickly.
- Hearing is required to perceive information at normal spoken word levels and to receive detailed information through oral communications and/or to make fine distinctions in sound.
- Work requires preparing and analyzing written or computer data, using of measuring devices, operating motor vehicles and observing general surroundings and activities.

Working Environment

- Work occasionally requires exposure to environmental conditions.
- Work is generally in a moderately noisy location (e.g., business office, light traffic).
- Requires attendance at evening meetings and special project deadlines outside the normal workweek.
- Some travel to off-site locations is required.
- Work is performed inside and outside, sometimes in inclement weather or slippery surfaces and in confined spaces.
- Requires exposure to loud noises, vibrations, chemicals (including chlorine), toxic gases and fumes, germs, bacteria and allergens, microwaves, sunlight, and oils.
- Work may require irregular work hours, late meetings, travel; and may be called out to address emergency situations

EEO/ADA Compliance

The City of Santa Fe is an Equal Opportunity Employer. In compliance with the American's with Disabilities Act, the City will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective employees and incumbents to discuss potential accommodations with the employer.

Veterans' Hiring Initiative

Pursuant to City of Santa Fe Resolution No. 2013-079, the City of Santa Fe Human Resources Department has implemented a Veterans' Hiring Initiative policy in order to provide opportunities for veterans who meet or exceed the minimum qualifications for city employment to obtain City employment. The Governing Body does not guarantee that a veteran shall be hired for the position being applied for, only that the veteran will be given an interview; and, it does not intend to supersede or modify any collective bargaining agreement that is currently in place with the City of Santa Fe.

Job applicants who are veterans with an honorable discharge from the military or are members of the National Guard or Reserve who have successfully completed basic training, must use the Veterans' Certification Form to identify themselves and then must attach a copy of their DD214 or DD215 and/or their proof of current Active, Guard or Reserve enlistment in order to certify their status for the position in which applying for.

Applications must be submitted online at:

<https://cityofsantafenemployees.munisselfservice.com/employmentopportunities/default.aspx>

Resumes will not be accepted in lieu of the city application form, unless the position status is at-will. When required of the position, high school diploma/GED, college degree(s), certification(s), or license(s) must be attached at the time of submission of the application. Each applicant is considered only for the current vacancy indicated on the application submitted. It is the responsibility of the applicant to monitor any future openings and to submit a separate application for each position. Incomplete applications will not be considered. Applications become public record upon receipt and may be made available for public inspection upon request. Pre-placement physical exams, and drug and alcohol screenings are required for some positions.

This job announcement is not intended to be inclusive of all functions, responsibilities and qualifications associated with the position, however, representative of the essential job functions and typical criteria considered necessary to successfully perform the position. This position description does not constitute an employment agreement between the employer and employee and is subject to change by the employer as the needs of the employer and requirements of the position change.

Acknowledgment

This job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee.

I have read and understand the above job description. I verify that I meet the requirements and am able to perform the duties and responsibilities on this job description.

Print Employee Name

Date

Employee Signature